Case 3:15-cv-03128-VC Document 1 Filed 07/07/15 Page 1 of 25

1 2	Rachel M. Dollar, SBN 199977 Richard R. Sutherland, SBN 240858 SMITH DOLLAR PC	
3	Attorneys at Law 404 Mendocino Avenue, Second Floor	
4	Santa Rosa, California 95401 Telephone: (707) 522-1100	
5	Facsimile: (707) 522-1101	
6	Attorneys for Defendant ONEWEST BANK N.A	erroneously sued as ONEWEST BANK
7		
8	UNITED STATES	DISTRICT COURT
9	NORTHERN DISTRI	CT OF CALIFORNIA
10	DEBRA DUPUIS,	CASE NO.:
11	Plaintiff, v.	NOTICE OF REMOVAL OF CIVIL ACTION PURSUANT TO 28 U.S.C. §1441(a)
12	EXPERIAN INFORMATION SOLUTIONS,	AND 28 U.S.C. §1331
13	INC.; EQUIFAX, INC.; TRANSUNION, LLC; ONEWEST BANK; ASSET ACCEPTANCE,	[FEDERAL QUESTION JURISDICTION]
14	LLC; BMW BANK OF NORTH AMERICA; BMW FINANCIAL SERVICES NA, LLC;	Complaint Filed: May 18, 2015
15 l 16	DISCOVER BANK; HSBC HOLDINGS PLC; THE TORONTO-DOMINION BANK;	Trial Date:
17	CAVALRY PORTFOLIO SERVICES, LLC AN DOES 1 THROUGH 100 INCLUSIVE,	
18	Defendants.	
19		
20	TO THE CLERK OF THE UNITE	D STATES DISTRICT COURT FOR THE
21	NORTHERN DISTRICT OF CALIFORNIA:	
22	PLEASE TAKE NOTICE that Defendar	nt ONEWEST BANK N.A. erroneously sued as
23	ONEWEST BANK ("OneWest"), hereby remove	s action described below from the Superior Court
24	of the State of California for the County of Santa	Clara to the United States Court for the Northern
25	District of California.	
26	1. Plaintiff Debra Dupuis ("Plainti	ff") filed an action in the Superior Court of
27	California, County of Santa Clara, on or about	ut May 18, 2015, entitled Dupuis v. Experian
28	Information Solutions, Inc., et al., Case No 1150	EV280815 (the "State Court Action"). A true and



correct copy of the Summons, Complaint and pleadings filed and received by OneWest are attached hereto collectively as **Exhibit "A."**

- 2. OneWest was served with a copy of the Summons and Complaint in the State Court Action on or about June 8, 2015. To OneWest's knowledge, no other Defendant has appeared or taken part in any proceedings in the State Court Action.
- 3. The complaint asserts three causes of action against OneWest which relate to credit bureau reporting.
- 4. OneWest removes this Action within 30 days of service, and within one year from the filing of the complaint, thus the removal is timely, pursuant to 28 U.S.C. § 1446(b).
- 5. This action could have been originally filed in this Court and is removable to the instant Court pursuant to 28 U.S.C. § 1441(b) because federal questions are alleged in the Complaint and thus jurisdiction exists as conferred by 28 U.S.C. § 1331 and 28 U.S.C. §1334(b). Supplemental jurisdiction exists with respect to any remaining claims pursuant to 28 U.S.C. § 1367.
- 6. Plaintiff's Complaint is based upon and alleges violation of independent federal acts including the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) Plaintiff's right to relief, if any, under the federal statues depends upon the resolution of substantial questions of federal law and confers original federal subject matter jurisdiction pursuant to 28 U.S.C. § 1331.
- 7. This Court has supplemental jurisdiction over Plaintiff's other claims, which arise out of the same "case and controversy" pursuant to 28 U.S.C. § 1367(a). Accordingly, the Action may be removed to this Court by OneWest pursuant to 28 U.S.C. § 1441, regardless of any diversity of citizenship or amount in controversy.
- 8. Venue is proper in the United States District Court for the Northern District of California, San Jose, because the original Complaint was filed in the Santa Clara County Superior Court. Thus, this Court is the "district and division embracing the place where such action is pending." 28 U.S.C. § 1441(a).
- 9. A copy of this Notice of Removal is being served on all adverse parties and filed with the clerk of the state court pursuant to 28 U.S.C. §1446(d). A copy of the notice to all adverse

parties and the state court is attached (without exhibits) as Exhibit "B".

10. No previous application has been made for the relief requested herein.

WHEREFORE, Defendant ONEWEST BANK N.A. erroneously sued as ONEWEST BANK, hereby removes this action from the Superior Court of California for the County of Santa Clara to this Court pursuant to 28 U.S.C. § 1441.

Dated: July 6, 2015

SMITH DOLLAR PC

as OneWest Bank

/s/ Rachel M. Dollar

By_______Rachel M. Dollar
Attorney for OneWest Bank N.A. erroneously sued



Exhibit A

•	RECEIVED			
`.	JUN 0 8 2015 12	2.00 pm		
•	, <i>I</i> I			
1	SUMMONS LEGAL DEP	SUM-16 SUM-16 SUM-16 SUM-16 SUM-16 SUM-16 SUM-16 SUM-16 SUM-16		
NOTICE TO DEFENDANT (AVISO AL DEMANDADO	r:	DIVIDO		
Experian Information Second OneWest Bank; Addition	olutions, Inc.; Equifax, Inc.; TransUnion, LLC; onal Parties on Attached Form	7815 HAY 18 P 2: 42		
YOU ARE BEING SUED E (LO ESTÁ DEMANDAND		Tanto		
Debra Dupuis				
NOTICE! You have been sued.	The court may decide against you without your being heard unles	s you respond within 30 days. Read the information		
may be taken without further warning from the court. There are other legal requirements. You may want to call an attorney retains a service. If you cannot afford an attorney, you may want to call an attorney retains service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawfielpesitiomia.org), the California Courts Online Self-Help Center (www.courthin.ce, gov/self-help), or by contecting your local court or county be association. NOTE: The counts as a statutory flen for walved fees and costs on any settlement or arbitration award of \$10.000 or more in a civil case. The count's lien must be paid before the court will dismiss the case, JAVISOI to han demandade. Si no responde dentro de 30 dias, is corte puede decidir en su contre sin escuchar su versión. Les la información a continuación. Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales pare presentar una respuesta por escrito en esta corte y hacer que as entregue una copia al demandante. Una carta o una llamade telefónice no lo protegen. Su respuesta por escrito en esta en formato legal correcto si desse que procesen su caso en la corte. Es posible que haya un formulario que usted puede usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucotte.cs.gov), en la bibioteca de leyes de su condexido en el corte que le quede más cerca. Si no puede pagar la cuota de presención, pida al secretario de la corte que la quede más cerca. Si no puede pagar la cuota de presención, pida al secretario de la corte y regulator requisitos su padre en la corte de la corte d				
(El nombre y dirección de la c 191 North First Street, S	one es): Santa Clara County Superior Court San Jose, CA 95113	CASE NAMER OF CV 280815		
The name, address, and telep (El nombre, la dirección y el n	ohone number of plaintiff's attorney, or plaintiff without an a numero de leiéfono del abogado del demandante, o del der BN 263326); Sagaria Law, P.C.; 408-279-2288 DAVID H. YAMASAKI Clerk, by			
(Fecha)	Chief Executive Officer/Clark@cretario)	(Adjunti		
	unmons, use Proof of Service of Summons (form POS-010 ste citatión use el formulario Proof of Service of Summons			
İSEALI	NOTICE TO THE PERSON SERVED: You are served 1 as an individual defendant.	A		
	2 as the person sued under the fictitious name of			
	3. This on behalf of (specify): Ow Wes	1 Banco		
	under: CCP 416.10 (corporation)	CCP 416.60 (minor)		
	CCP 416.20 (defunct corporation) CCP 416.40 (association or partnersh	ip) CCP 416.70 (conservatee) CCP 416.90 (authorized person)		
	ather (specify): "(16-17)			
Form Adapted for Mandetony Use		-8-5 Code of Civil Procedure \$4 412 20,		
	SUMMONS	Code of Civil Precedure §§ 412.20,		

Case 3:15-cv-03128-VC Document 1 Filed 07/07/15 Page 6 of 25

		**		1	SUM-200(
SHORT TITLE: _ Debra Dupuis t	v OneWest Bank, et a	al.		CASE N.MBER:	
	e used as an attachment at is used, insert the follow is attached."	to any summons if			
List additional par	rties (Check only one box	r. Use a separale pe	age for each type of	party.):	
Plaintiff	✓ Defendant	Cross-Complains	ant Cross-E	Defendant	
Asset Acceptan	cc, LLC; BMW Bank s plc; The Toronto-D	of North Amer	ica; BMW Finar Cavalry Portfolio	icial Services NA, Services, LLC	LLC; Discover Ban
6		,	,		
					•
				•	
				:	
				•	
,					

Form Adopted for Mandatory Use Auscial Council of Celifomio SUM-200(A) (Rev. January 1, 2007) ADDITIONAL PARTIES ATTACHMENT
Attachment to Summons

	' ·	
		CMAIN
ATTORNEY OR PARTY WITHOUT ATTORNEY (Mann. Sam Bay Scott J. Sagaria (SBN 217981), Elliot W. G	ele (SBN 263326),	FOR COURT USE ONLY
Joe B. Angelo (SBN 268542), Scott M. Joh Sagaria Law, P.C.	nson (SBN 287182)	
2033 Gateway Place, 6th Floor, San Jose, C		ENDORSED
TELEPHONE NO.: 408-279-2288	ғажно: 408-279-2299	
ATTORNEY FOR PARMY: DODIS DUDUIS SUPERIOR COURT OF CAUFORNIA, COUNTY OF SE	nto Clare	2815 KAY 18 P 2: 42
STREET ADDRESS: 191 North First Street		TRIS PART TO
MAIDING ADORESS: 191 North First Street		The first the provide Court of the Scotter Court
eranchame: Downtown Superior (Sand Civil Limited	STICE CARSE CON 4 to State Con
CASE NAME: DOWNLOWN SUPCTION	Source Civil Dimitor	T. NGL
Debra Dupuis v OneWest Bank, et a	l .	
CIVIL CASE COVER SHEET	Complex Case Designation	CASE NUTEL 5 C V 28 0 8 1 5
Unifimited Limited	Gounter Joinder	1100120012
(Amount (Amount demanded is	Filed with first appearance by defens	doct JUGGE:
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402)	
	w must be completed (see instructions	
1. Check one box below for the case type that		
Auto Tort		Provisionally Complex Civil Litigation (Cel. Rules of Court, rules 3.400–3.403)
Auto (22) Unineured motorist (46)	Breach of contract/warranty (06) Rule 3.740 collections (09)	Artitrust/Trade regulation (03)
Other PI/PD/WO (Personal Injury/Property	Other collections (09)	Construction defect (10)
Ozmage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)
Asbestos (04)	Other contract (37)	Securities litigation (28)
Product liability (24) Medical malpractice (45)	Real Property Eminent domain/inverse	Environmenta/Toxic tort (30)
Other PI/PDANO (23)	condemnation (14)	Insurance coverage dains arising from the above listed provisionally complex case
Non-PUPOAND (Other) Tort	Wrongful eviction (33)	types (41)
Business tort/unfair business practice (07)		Enforcement of Judgmont
Civil rights (08)	Uniawful Detainer	L Enforcement of judgment (20)
Defermation (13) Froud (16)	Commercial (31) Residential (32)	Miscellaneous Civil Compleint
Intellectual property (19)	Drugs (38)	RICO (27) Other complaint (not specified above) (42)
Professional negligence (25)	fuellated Deurlaus	Miscellaneous Civil Patition
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment	Potition re: erbitration award (11)	Other petition (not specified above) (43)
Wrongful lermination (36)	Will of mandate (02)	
2. This case is / is not comp	Other judicial review (39)	yles of Court. If the case is complex, mark the
factors requiring exceptional judicial manag	Bulleur.	маа от оолит, и гла сава в сотрех, так па
a. Large number of separately repres	ented parties d. Large numbe	r of witnesses
b. Extensive motion practice raising of	— · · · · · · · · · · · · · · · ·	with mixted actions pending in one or more courts
issues that will be time-consuming		iles, states, or countries, or in a federal court
c. Substantial amount of documentar		ostjudgment judicial supervision
3. Remedies sought (check all that apply): a.[monetary b. nonmonetary; c	declaratory or injunctive relief c. r punitive
4. Number of causes of action (specify):		
5. This case is is is not a class 6. If there are any known related cases, file at	s action suit. Id sarva a notice of misted case. (You r	nev use form CM-015)
Dete: May 18th, 2015	Letter a reside of related case, (roar	and tour distriction
Elliot W. Gale, Esq.		
(TYPE CR PRINT NAME)		SCHATURE OF PARTY OR ATTORNEY FOR PARTY)
	NOTICE ist paper filed in the action or proceedin Velfare and Institutions Code). (Cal. Rule	g (except small claims cases or cases filed as of Court, rule 3.220.) Failure to file may result
in senctions. • File this cover sheet in addition to any cove • If this case is complex under rule 3,400 et s	r sheet required by local court rule, ieq. of the California Rules of Court, you	must serve a copy of this cover sheet on all
other parties to the action or proceeding. • Unless this is a collections case under rule	3 740 as a complex case, this coursely	et will be rigget for statistical currence out-
		Point 1 of 2
Form Adopted for Mandatory Use Audio's Council of California	CIVIL CASE COVER SHEET	Cal. Rules of Court, Aline 2.30, 3.220, 3.430–3.433, 3.740, Cal. Standards of Audicial Administration, etc. 3.13

CM-010

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffe and Others Filling First Papers. If you are filling a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case, if the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper, Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties In Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Chili Case Cover Sheef to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3,400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

CASE TYPES AND EXAMPLES

```
Contract
                                                                                                            Breach of Contract/Warranty (08)
         Auto (22)-Personal Injury/Property
         Damage/Wongtu Death
Uninsured Motorist (48) (if the
case Involves an uninsured
motorist claim subject to
arbitration, check this item
instead of Auto)
                                                                                                                   Bresch of RentalfLease
Contract (not unlawful detainer
or wrongful eviction)
ContractWerranty Breact—Seller
                                                                                                                           Plainliff (not fraud or negligance)
                                                                                                                   Negligent Breach of Contract/
Warranty
Other PVPD/WIJ (Personal Injury/
Property Damage/Wrongful Death)
                                                                                                                   Other Breach of Contract/Warrenty
                                                                                                            Collections (e.g., maney owed, open
book accounts) (09)
Collection Case—Seller Pisintiff
         Asbestos (04)
                Asbestos Property Cemage
Asbestos Personal Injury/
Wrongtut Death
                                                                                                                    Other Promissory Note/Collections
                                                                                                            Case
Insurance Coverage (not provisionally
        Product Liability (not assessor
(oxic/environmental) (24)
Medical Malpractice—
                                                                                                                   complex) (18)
                                                                                                                    Auto Subrogation
                                                                                                                   Other Coverage
                Physicians & Surgeons
Other Professional Health Care
                                                                                                            Other Contract (37)
                                                                                                                   Contractual Fraud
Other Contract Dispute
       Majpredice
Other PUPDANO (23)
Premises Liability (e.g., slip
and fall)
                                                                                                   Real Property
                                                                                                           Eminent Domain/Inverse
Condemnation (14)
               intentional Bodily Injury/PDAVO
(e.g., assaut, vandalism)
Intentional Infliction of
Emotional Distress
                                                                                                           Wrongful Eviction (33)
                                                                                                          Other Real Property (e.g., quiet title) (26)
Writ of Possession of Real Property
                                                                                                                  Mortgage Foredosure
Quiet Titie
Other Real Property (not eminent
domain, landlord/tenent, or
               Negligent Infliction of
Emotional Distress
Other PUPD/WD
Non-PUPDAVD (Other) Tort
                                                                                                                   foreclosure)
       Business Tort/Unfair Business
Practice (07)
                                                                                                   Uniawful Dotelne
                                                                                                           Commercial (31)
       Civil Rights (e.g., disormination, falso arrest) (not civil
                                                                                                           Residential (32)
                                                                                                           Drugs (38) (if the case involves illegal
drugs, check this item; otherwise,
report as Commercial or Residential)
       neresament) (08)
Defermation (e.g., stander, tibel)
      Defamation (e.g., stander, tipel)
(13)
Fraud (16)
Intellectual Property (19)
Foresational Negligence (25)
Legal Malpractice
Other Professional Malpractice
(not medical or legal)
Other Non-PYPDMYO Tort (35)
                                                                                                          Ittles review
Asset Forleiture (05)
Pelition Re: Arbitration Award (11)
With of Mandate (02)
With Administrative Mandamus
With-Mandamus on Limited Court
                                                                                                                  Case Matter
Writ-Other Limited Court Case
Employment
                                                                                                                         Review
       Wrongful Termination (36)
Other Employment (15)
                                                                                                          Other Judicial Review (39)
Review of Health Officer Order
Notice of Appeal—Labor
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Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)
          Antitrus/Trade Regulation (03)
Construction Defect (10)
Claims Involving Mass Tort (40)
Securities Litigation (28)
Environmental/Toxic Tort (30)
           Insurance Coverage Claims
(arising from provisionally complex
  (ansing mon provisionery our
case type Ested above) (41)
Enforcement of Judgment (20)
Abstract of Judgment (Out of
County)
                   Confession of Judgment (non-
                   domestic relations)
Sister State Judgment
                   Administrative Agency Award 
(not unpaid faxes)
                  Pelition/Certification of Entry of
Judgment on Unpelid Taxes
Other Enforcement of Judgment
Case
   Miscollaneous Civil Complaint
           RICO (27)
          Other Compisint (not specified
                   600VB) (42)
                  Declaratory Relief Only
Injunctive Relief Only (non-
                         haressment)
                  Mechanics Uen
Other Commercial Complaint
                  Case (non-tort/non-complex)
Other Civil Compleint
                         (non-torr/non-complex)
 Miscellaneous Civil Patition
Partnership and Corporate
Governance (21)
Other Patition (not specified
                  above) (43)
Civil Harasament
                  Workplace Violence
Elder/Dependent Adult
Abuse
                   Election Contast
                 Petition for Name Change
Petition for Roser From Late
Claim
Other Civil Petition
```

ATTACHMENT CV-5012

CIVIL LAWSUIT NOTICE

Superior Court of California, County of Santa Clara 191 N. First St., San Jose, CA 95113 CASE NUMBER: 115CV280815

PLEASE READ THIS ENTIRE FORM

<u>PLAINTIFF</u> (the person subg): Within 60 days after filing the lawsuit, you must serve each Defendant with the Complaint, Summons, an Atternative Dispute Resolution (ADR) Information Sheet, and a copy of this Civil Lawsuit Notice, and you must file written proof of such service.

DEFENDANT (The person sued). You must do each of the following to protect your rights:

- You must file a written response to the Complaint, using the proper legal form or format, in the Clerk's Office of the Court, within 30 days of the date you were served with the Summons and Complaint;
- You must serve by mail a copy of your written response on the Plaintiff's attorney or on the Plaintiff if Plaintiff has no attorney (to "serve by mail" means to have an adult other than yourself mail a copy); and
- 3. You must attend the first Case Management Conference.

Warning: If you, as the Defendant, do not follow these instructions, you may automatically lose this case.

RULES AND FORMS: You must follow the California Rules of Court and the Superior Court of California, County of Santa Clara Local Civil Rules and use proper forms. You can obtain legal information, view the rules and receive forms, free of charge, from the Self-Help Center at 99 Notre Dame Avenue, San Jose (408-887-2900 x-2925), www.scselfservice.org (Select "Civil") or from:

- State Rules and Judicial Council Forms: www.courtinfo.ca.gov/rules
- Local Rules and Forms: http://www.sccsuperiorcourt.org/civil/rule1toc.htm

CASE MANAGEMENT CONFERENCE (CMC): You must meet with the other parties and discuss the case, in person or by telephone, at least 30 calendar days before the CMC. You must also fill out, file and serve a Case Management Statement (Judicial Council form CM-110) at least 15 calendar days before the CMC.

You or your attorney must appear at the CMC. You may ask to appear by telephone - see Local Civil Rule 8.

Your Case Managem	ent Judge is: Patricia Lucas		Department:	2
The 1st CMC is sched	ivled for: (Completed by Clerk of Court)			
	Date: SEP 1 5 2015	77me: 3:00pm	in Department_2	
The next CMC is sch	eduled for: (Completed by party if the 1			
	Date:	Time:	in Department:	
form CV-5008) at least 15 Visit the Court's website a	<u>RESOLUTION (ADR):</u> If all parties hav days before the CMC, the Court will ca I <u>www.sccsuperiorcourt.org/civil/ADR/</u> or alifications, services, and lees.	incel the CMC and in	all notice of an ADR S	Italus Conference.
WARNING: Sanctions may	be imposed if you do not follow the Cali	fornia Rules of Court (or the Local Rules of Co	ouri.
Form CV-5012 REV 7/01/08	CIVIL LAWSU	IT NOTICE	·	Page 1 of 1

SANTA CLARA COUNTY SUPERIOR COURT ALTERNATIVE DISPUTE RESOLUTION INFORMATION SHEET

Many cases can be resolved to the satisfaction of all parties without the necessity of traditional liftigation, which can be expensive, time consuming, and stressful. The Court finds that it is in the best interests of the parties that they participate in alternatives to traditional liftigation, including arbitration, mediation, neutral evaluation, special masters and referees, and settlement conferences. Therefore, all matters shall be referred to an appropriate form of Alternative Dispute Resolution (ADR) before they are set for trial, unless there is good cause to dispense with the ADR requirement.

What is ADR?

What are the advantages of choosing ADR instead of litigation?
ADR can have a number of advantages over litigation:

- . ADR can save time. A dispute can be resolved in a matter of months, or even weeks, while litigation can take years.
- ADR can save money. Attorney's less, court costs, and expert fees can be reduced or evolded altogether.
- ADR provides more participation, Parties have more opportunities with AOR to express their interests and concerns, firstead
 of focusing exclusively on legal rights.
- ADR provides more control and flexibility. Parties can choose the ADR process that is most likely ic bring a satisfactory resolution to their dispute.
- ADR can reduce stress. ADR encourages cooperation and communication, while discouraging the adversarial atmosphere of fitigation. Surveys of parties who have participated in an ADR process have found much greater satisfaction than with parties who have gone through litigation.

What are the main forms of ADR offered by the Court?

Mediation is an informal, configential, flexible and non-binding process in the mediator helps the parties to understand the interests of everyone involved, and their practical and legal choices. The mediator helps the parties to communicate better, explore legal and practical settlement options, and reach an acceptable solution of the problem. The mediator does not decide the solution to the dispute; the parties do.

Mediation may be appropriate when:

- The parties want a non-adversary procedure
- The parties have a continuing business or personal relationship
- Communication problems are laterfering with a resolution.
- There is an emotional element involved.
- The parties are interested in an injunction, consent decree, or other form of equitable relief.

Neutral evaluation, sometimes called "Early Neutral Evaluation" or "ENE", is an informal process in which the evaluator, an experienced neutral lawyer, hears a compact presentation of both sides of the case, gives a non-binding assessment of the strengths and weaknesses on each side, and predicts the likely outcome. The evaluator can help parties to identify issues, prepare stiputations, and draft discovery pians. The parties may use the neutral's evaluation to discuss settlement.

Neutral evaluation may be appropriate when:

- . The parties are far apart in their view of the law or value of the case
- The case involves a technical laste in which the evaluator has expertise.
- Case planning essistance would be helpful and would save legal fees and costs
- The parties are interested in an injunction, consent decree, or other form of equitable rolled

-0ver-

Arbitration is a less formel process than a trial, withing jury. The arbitration hears the evidence and arguments of the parties and then makes a written decision. The parties can agree to binding of not-binding arbitration, in binding arbitration, the arbitrator's decision is final and completely resolves the case, without the opportunity for appeal. In non-binding arbitration, the arbitrator's decision could resolve the case, without the opportunity for appeal, unless a party timely rejects the arbitrator's decision within 30 days and requests a tist. Private arbitrations are allowed to charge for their lime.

Arbitration may be appropriate when:

رازي فريني وهوروج ويقويهو يبيدن الراب الأعراج والأساسيين فيوال خيفوناها الممراة بالدار ومصطف الأناطيس فأنج فكساهم

and the state of t

Arbitration may be appropriate when:

- - Only monetary damages are sought
 - Witness testimony, under cath, needs to be evaluated
 - An advisory opinion is sought from an experienced littgater (if a non-binding arbitration)

Civil Judge ADR allows parties to have a mediation or settlement conference with an experienced judge of the Superior Court, Mediation is an informal, confidential, flaxible and non-binding process in which the judge helps the parties to understand the interests of everyone involved, and their practical and legal choices. A settlement conteronce is an informal process in which the judge meets with the parties or their attorneys, hears the facts of the dispute, helps identify issues to be resolved, and normally suggests a resolution that the parties may accept or use as a basis for further negotiations. The request for mediation or softlement conference may be made promptly by stipulation. (agreement) upon the fiting of the Civil complaint and the enswer. There is no charge for this service. the enswer. There is no covery with the control of
CIVII Judge ADR may be appropriate when:

- The parties have complex facts to review.
- The case involves multiple parties and problems
- The counthouse surroundings would be helpful to the settlement process

Special masters and referess are neutral parties who may be appointed by the court to cotain information or to make specific fact findings that may lead to a resolution of a dispute. findings that may lead to a resolution of a dispute.

___ Special masters and referees can be penticularly effective in complex cases with a number of parties, like construction disputes.

Sattlement conferences are informal processes in which the neutral (a judge or an experienced atterney) meets with the parties or their attorneys, haus the facts of the dispute, helps identify issues to be resolved, and normally suggests a resolution that the parties may accept or use as a basis for further negotiations."

Settlement conferences can be effective when the authority or expertes of the judge or experienced attorney may help the parties reach a resolution,

What kind of disputes can be resolved by ADR?

Attrough some disputes must go to court, almost any dispute can be resolved through AOR. This includes disputes involving business matters; civil rights; collections; corporations; construction; consumer protection; contracts; copyrights; cotsmatton; disabilities; discrimination; employment environmental problems; fraud; haressment health care; housing; insurance; intellectual property, tabor, tandlord/tenant media; medical malpractice and other professional negligence; neighborhood problems; pattnerships; patents; personal injury; probate; product liability, property damage; real estate; securities; sports; trade segrat, and wrongful death, among other matters.

Where can you get assistance with selecting an appropriate form of ADR and a neutral for your case, information about ADR procedures, or answers to other questions about ADR?

procedures, or answers to other questions about ADR?

Contact:
Santa Clera County Superior Court
ADR Administrator
408-792-2784

ENDORSED SCOTT J. SAGARIA (BAR # 217981) ELLIOT W. GALE (BAR #263326) JOSPEH B. ANGELO (BAR #268542) SCOTI M. JOHNSON (BAR #287182) SAGARIA LAW, P.C. 2033 Gateway Place, 5th Floor San Jose, CA 95110 408-279-2288 ph 408-279-2299 fax 1 2015 HAY 18 P 2: 42 2 3 5 6 Attomeys for Plaintiff 7 8 SUPERIOR COURT OF THE STATE OF CALIFORNIA 9 FOR THE COUNTY OF SANTA CLARA 10 LIMITED JURISDICTION > \$25,000.00 11 12 115CV280815 13 CASE NO. 14 15 COMPLAINT FOR DAMAGES: 16 **DEBRA DUPUIS** 1. Violation of Fair Credit Reporting Act; Violation of California Consumer Credit Plaintiff, 17 Reporting Agencies Act; Violation of California Unfair Business 18 ٧. Practices Act 4. Demand Exceeds \$10,000.00 19 Experian Information Solutions, Inc.; Equifax, Inc.; TransUnion, LLC; OneWest 20 Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial 21 Services NA, LLC; Discover Bank; HSBC 22 Holdings plc; The Toronto-Dominion Bank; Cavalry Portfolio Services, LLC and 23 DOES 1 through 100 inclusive, 24 Defendants. 25 26 27 28

COMES NOW Plaintiff DEBRA DUPUIS, an individual, based on information and belief, to allege as follows:

INTRODUCTION

1. This case arises under the Fair Credit Reporting Act, 15 U.S.C. § 1681s-2(b), California Consumer Credit Reporting Agencies Act, California Civil Code §1785.25(a), and California Business and Professions Code § 17200. Plaintiff seeks redress for the unlawful and deceptive practices committed by the Defendants in connection with their inaccurate reporting of Plaintiff's debt included in Plaintiff's Chapter 13 bankruptcy.

JURISDICTION & VENUE

- Plaintiff re-alleges and incorporates herein by this reference the allegations in each and every paragraph above, fully set forth herein.
- 3. This Court has jurisdiction under California Civil Procedure Code §410.10
- 4. This venue is proper pursuant to California Civil Procedure Code § 395.5

GENERAL ALLEGATIONS

- Plaintiff filed for Chapter 13 bankruptcy protection on December 3, 2013 in order to reorganize and repair Plaintiff's credit.
- On December 6, 2014 Plaintiff ordered a three bureau report from Experian Information Solutions, Inc. to ensure proper reporting.
- Plaintiff noticed several tradelines all reporting misleading and or inaccurate balances
 or past due balances owed on the account and or listed the account as transferred and or
 charged off rather than included in Bankruptcy.
- 8. In response Plaintiff disputed the inaccurate tradelines via certified mail with Experian Information Solutions, Inc.; Equitax, Inc.; and TransUnion, LLC.

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- Plaintiff is informed and believes that each credit reporting agency sent each
 Defendant notification that plaintiff was disputing the accuracy of what it was reporting to them.
- 10. Defendants OneWest Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial Services NA, LLC; Discover Bank; HSBC Holdings plc; The Toronto-Dominion Bank and Cavalry Portfolio Services, LLC failed to conduct a reasonable investigation and reported falsely to Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC a misleading and or inaccurate balances or past due balances owed on the accounts, monthly payment, and or listed the accounts as open, transferred and or charged off rather than included in Bankruptcy.
- 11. Equifax, Inc. failed to perform its own reasonable investigation and failed to correct the inaccuracies and failed to note that Plaintiff disputed the information as Plaintiff received a reinvestigation report from Equifax, Inc. that failed to properly address the inaccuracies.
- 12. Experian Information Solutions, Inc. failed to perform its own reasonable investigation and failed to correct the inaccuracies and failed to note that Plaintiff disputed the information as Plaintiff received a reinvestigation report from Experian Information Solutions, Inc. that failed to properly address the inaccuracies.
- 13. TransUnion, LLC failed to perform its own reasonable investigation and failed to correct the inaccuracies and failed to note that Plaintiff disputed the information as Plaintiff received a reinvestigation report from TransUnion, LLC that failed to properly address the inaccuracies.
- 14. On April 13, 2015 Plaintiff ordered a second three bureau report from Equifax, Inc. to ensure proper reporting.
- 15. Plaintiff's account was in dispute but the furnisher; Experian Information Solutions, Inc.; Equifax, Inc.; and TransUnion, LLC failed to correct the misleading and or inaccurate statements on the account within the statutory time frame or at all.
- 16. The credit bureaus have an obligation to delete the tradeline when a response is not received by the furnisher within the statutory time frame.

- The actions of the Defendants as alleged herein are acts in violation of the Fair Credit Reporting Act, 15 U.S.C. § 1681s-2(b).
- 18. The actions of the Defendants as alleged herein are acts in violation of the consumer credit reporting agencies act California Civil Code § 1785,25(a).
- The actions of the Defendant as alleged herein are acts in violation of the California Business and Professions Code § 17200.

FIRST CAUSE OF ACTION

(Violation of Fair Credit Reporting Act 15 U.S.C. § 1681s-2(b)) (Against Defendants and Does 1-100)

Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC-Failure to Reinvestigate Disputed Information.

- Plaintiff realleges and incorporates herein the allegation in each and every paragraph
 above as though fully set forth herein.
- 21. After plaintiff disputed the accounts mentioned above, defendants Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC were required to conduct a reasonable investigation and to delete any information that was not accurate. In doing so, defendants were required to send all relevant information to the furnishers which they did not do based on the reinvestigation report Plaintiff received.
- 22. In its reinvestigation report Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC failed to update the misleading and or inaccurate balances, past due balances, monthly payment, and or listing the accounts as open, transferred and or charged off rather than included in Bankruptcy.

OneWest Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial Services NA, LLC; Discover Bank; HSBC Holdings plc; The Toronto-Dominion Bank and Cavalry Portfolio Services, LLC – Reporting Inaccurate Information to Defendants Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC and Failure to Reinvestigate.

23. Plaintiff realleges and incorporates herein the allegation in each and every paragraph above as though fully set forth herein.

- 24. 15 USC 1681s-2 probabits furnishers from providing any information relating to a consumer to any consumer reporting agency if the person knows or has reasonable cause to believe that the information is inaccurate or misleading.
- 25. Defendants OneWest Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial Services NA, LLC; Discover Bank; HSBC Holdings plc; Toronto-Dominion Bank and Cavalry Portfolio Services, LLC violated section 1681s-2 by reporting misleading and or inaccurate balances, past due balances, monthly payment, and or listing the accounts as open, transferred and or charged off rather than included in Bankruptcy.
- 26. Defendants Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC provided notice to the defendants that Plaintiff was disputing the inaccurate or misleading information but each of the furnishers failed to conduct a reasonable investigation of the information as required by the FCRA.
- 27, All Defendants re-reported to the bureaus the misleading and or inaccurate information as seen in Plaintiff's reinvestigation reports.

SECOND CAUSE OF ACTION

(Violation of California Consumer Credit Reporting Agencies Act California Civil Code § 1785.25(a)) (Against Defendants and Does 1-100)

OneWest Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial Services NA, LLC; Discover Bank; HSBC Holdings plc; The Toronto-Dominlon Bank and Cavalry Portfolio Services, LLC - Reporting Inaccurate Information to Defendants Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC.

28. Plaintiff realleges and incorporates herein the allegation in each and every paragraph above as though fully set forth herein.

- 29. Defendants OneWest Bank; Asset Acceptance, LLC; BMW Bank of North America; BMW Financial Services NA, LLC; Discover Bank; HSBC Holdings plc; Toronto-Dominion Bank and Cavalry Portfolio Services, LLC intentionally and knowingly reported misleading and or inaccurate balances, past due balances, monthly payment, and or listing the accounts as open, transferred and or charged off rather than included in Bankruptcy to Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC. Plaintiff alleges that Creditors re-reported misleading and or inaccurate balances, past due balances, monthly payment, and or listed the accounts as open, transferred and or charged off rather than included in Bankruptcy to Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC in violation of California Civil Code § 1785.25(a).
- 30. Plaintiff also alleges that Creditors had reason to know that the information reported on Plaintiff's accounts were misleading and or inaccurate.
- 31. Plaintiff alleges that the bankruptcy notices, disputes letters from all three credit reporting agencies, the consumer data industry resource guide, and results of its investigation should have provided notice to Defendants of its misleading and or inaccurate reporting.
- 32. Creditors failed to notify Experian Information Solutions, Inc.; Equifax, Inc. and TransUnion, LLC that the information Defendants re-reported was inaccurate before the end of 30 business days, in violation of California Civil Code § 1785.25(a).
- 33. Creditor's communications of false information, and repeated failures to investigate, and correct their inaccurate information and erroneous reporting were done knowingly, intentionally, and in reckless disregard for their duties and Plaintiff's rights.

- 34. As a direct and proximate result of Creditor's willful and untrue communications, Plaintiff has suffered actual darnages including but not limited to inability to properly reorganize under Chapter 13, reviewing credit reports from all three consumer reporting agencies, time reviewing reports with counsel, sending demand letters, diminished credit score, and such further expenses in an amount to be determined at trial.
- 35. Wherefore, Plaintiff prays for judgment as hereinafter set forth.

THIRD CAUSE OF ACTION

(Unfair Business Practices Act
California Business and Professions Code § 17200)
(Against Defendant Creditors and Does 1-100)

- 58. Plaintiff re-alleges and incorporates herein by this reference the allegations in each and every paragraph above, as though fully set forth herein.
- 59. Plaintiff brings this action in individual capacity and on behalf of the general public.
- 60. Creditors at all times relevant to this Complaint were engaged in the business of collections and providing services on credit to qualified applicants.
- 61. Commencing on or about December 3, 2013 and continuing to the present, Creditors committed the acts of unlawful practices as defined by Business and Professions Code § 17200 and described in the above stated Causes of Action.
- 62. These unlawful business practices of the Creditors are likely to continue and therefore will continue to injure Plaintiff and mislead the public by inaccurate record keeping, failure to correct inaccuracies and erroneous dissemination of inaccurate information, and present a continuing threat to the public.
- 63. Creditor's acts and practices described above were unlawful under the California Civil Code § 1785.25(a) and therefore unlawful business practices within the meaning of Business and Professions Code § 17200.
- 65. Wherefore, Plaintiff prays for judgment as hereinafter set forth.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for judgment as follows: 1 a. For preliminary and permanent injunctive relief to stop Defendants from 2 engaging in the conduct described above; 3 b. Award statutory and actual damages pursuant to 15 U.S.C. § 1681n and 4 California Civil Code § 1785.31; 5 c. Award punitive damages in order to deter further unlawful conduct pursuant to 6 15 U.S.C. § 1681n; and California Civil Code § 1785.31 7 d. Award \$2,500 in civil penalties pursuant to California Business & Professions 8 Code § 17206; 9 e. Award attorney's fees and costs of suit incurred herein pursuant to 15 U.S.C. § 10 1681n & o; California Civil Code § 1785.31; 11 f. For determination by the Court that Creditor's policies and practices are unlawful and in willful violation of 15 U.S.C. § 1681n, et seq.; and California 12 Business and Professions Code § 17200, et seq.; 13 g. For determination by the Court that Creditor's policies and practices are 14 unlawful and in negligent violation of 15 U.S.C. § 1681o; 15 16 SAGARIA LAW, P.C. 17 16 Dated: May 18, 2015 By: Scott Sagaria, Esq. 19 Elliot Gale, Esq. 20 Attorneys for Plaintiff 21 DEMAND FOR JURY TRIAL 22 Plaintiff hereby demands trial of this matter by jury. 23 24 25 SAGARIA LAW, P.C. 26 27 Dated: May 18, 2015 /s/ Elliot Gale 28 Scott Sagaria, Esq. Elliot Gale, Esq.

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Exhibit B

Case 3:15-cv-03128-VC Document 1 Filed 07/07/15 Page 22 of 25

1 Rachel M. Dollar, SBN 199977 Richard R. Sutherland, SBN 240858 2 rdollar@smithdollar.com SMITH DOLLAR PC 3 Attorneys at Law 404 Mendocino Avenue, Second Floor 4 Santa Rosa, California 95401 Telephone: (707) 522-1100 5 Facsimile: (707) 522-1101 6 Attorneys for Defendant ONEWEST BANK N.A erroneously sued as ONEWEST BANK 7 8 SUPERIOR COURT OF CALIFORNIA, COUNTY OF SANTA CLARA 9 10 DEBRA DUPUIS, CASE NO.: 115CV280815 11 Plaintiff. NOTICE TO STATE COURT AND ADVERSE PARTIES OF REMOVAL TO ٧. 12 FEDERAL COURT EXPERIAN INFORMATION SOLUTIONS. 13 INC.; EQUIFAX, INC.; TRANSUNION, LLC; [Federal Question Jurisdiction] ONEWEST BANK; ASSET ACCEPTANCE, 14 LLC; BMW BANK OF NORTH AMERICA: BMW FINANCIAL SERVICES NA, LLC; Complaint Filed: May 18, 2015 15 DISCOVER BANK; HSBC HOLDINGS PLC; Trial Date: N/A THE TORONTO-DOMINION BANK: 16 CAVALRY PORTFOLIO SERVICES, LLC an DOES 1 through 100 inclusive, 17 18 Defendants. 19 20 TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD, AND TO THE CLERK OF 21 THE ABOVE-ENTITLED COURT: 22 PLEASE TAKE NOTICE, that pursuant to 28 U.S.C § 1331, Defendant OneWest Bank N.A erroneously sued as OneWest Bank ("Defendant") has filed a Notice of Removal with the 23 24 United States District Court for the Northern District of California for the purpose of removing this action to Federal Court. A true and correct copy of the Notice of Removal (without exhibits) is 25 26 attached as Exhibit A. 27 /// 28 ///

NOTICE TO STATE COURT AND ADVERSE PARTIES OF REMOVAL TO FEDERAL COURT

Case 3:15-cv-03128-VC Document 1 Filed 07/07/15 Page 23 of 25

Pursuant to 28 U.S.C. § 1446(d), this Court may proceed no further unless and until this case is remanded. Dated: July 6, 2015 SMITH DOLLAR PC Attorney for OneWest Bank N.A erroneously sued as OneWest Bank



1 PROOF OF SERVICE 2 I am employed in the County of Sonoma, State of California. I am over the age of 18 years and not a party to the within action. My business address is 404 Mendocino Avenue, Second 3 Floor, Santa Rosa, CA 95401. On July 7, 2015, I served the NOTICE TO STATE COURT AND ADVERSE PARTIES OF REMOVAL TO FEDERAL COURT on the parties to this action by 4 serving: 5 Scott Sagaria Attorney for Plaintiff DEBRA DUPUIS 6 Elliot Gale (408) 279-2288 Telephone: Sagaria Law PC Facsimile: (408) 279-2299 7 2033 Gateway Pl Fl 5 Email: sjsagaria@sagarialaw.com San Jose, CA 95110 8 9 [X] BY FEDERAL EXPRESS/OVERNIGHT MAIL: I caused the above-described document(s) to be served by Federal Express or via overnight delivery to the offices of the addressee(s). 10 I declare under penalty of perjury under the laws of the State of California that the foregoing is true 11 and correct. Dated: July 7, 2015 12 13 Stephanie D. Abbott 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28



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1 PROOF OF SERVICE 2 STATE OF CALIFORNIA, COUNTY OF SONOMA 3 I am employed in the County of Sonoma, State of California. I am over the age of 18 and not a party to the within action. My business address is 404 Mendocino Avenue, Second Floor, 4 Santa Rosa, CA 95401. 5 On July 7, 2015, I served the foregoing document described as NOTICE OF REMOVAL OF CIVIL ACTION PURSUANT TO 28 U.S.C. §1441(a) AND 28 U.S.C. §1331 on all 6 interested parties in this action by placing a true copy thereof enclosed in sealed envelope to: 7 Scott Sagaria Attorney for Plaintiff DEBRA DUPUIS 8 Elliot Gale Telephone: (408) 279-2288 Sagaria Law PC Facsimile: (408) 279-2299 9 2033 Gateway Pl Fl 5 Email: sisagaria@sagarialaw.com San Jose, CA 95110 10 [X] BY FEDERAL EXPRESS/OVERNIGHT MAIL: I caused the above-described document(s) 11 to be served by Federal Express or via overnight delivery to the offices of the addressee(s). 12 [X] (Federal) I declare that I am employed in the office of a member of the bar of this Court at whose direction the service was made. 13 Executed on July 7, 2015 at the address above. 14 /s/ Stephanie D. Abbott 15 Stephanie D. Abbott 16 17 18 19 20 21 22 23 24 25 26 27 28

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